



Business Transformation Management



Kapish Business Transformation Management rebuilds the engine behind your business

Partner with Kapish's Business Transformation practice, to transform your business with confidence. Our expert teams, advanced methodologies and curated tools can help bring clarity to your transformation strategy and set change in motion.

Our Business Transformation practice provides a 360-view across processes, people, information and technology – empowering you to collaborate at scale on the changes needed across your IT landscape, business processes and workforce.

Government & Public Sector. Finance. Energy & Resources. Retail. Education. Not-for-Profit.

We partner with ambitious organisations of every size, offering full lifecycle services. From on-boarding and strategic planning to seamless integration and ongoing support, we evolve with your goals – helping you stay agile, aligned and ahead.

With our long-term partnerships with SAP (Gold), IBM Apptio and other market-leading platforms, we can give you a competitive edge. As SAP's strategic Business Transformation partner, you can trust us to deliver real outcomes. By integrating LeanIX, Signavio, WalkMe, Apptio and Cloudability, we've expanded our capabilities into a seamless business transformation suite.

Our expertise includes

Transformation Planning & Tracking

Transformation Impact Analysis

Digital risk and cost management

Business process modelling and improvement

Stakeholder engagement planning and change management

Digital Landscape Management

Business and digital transformation

What our customers say

“Incredible level of helpfulness and unlimited patience that was expressed by the Kapish staff
BLACKMORES”

“Great tool and the Kapish team have worked well with my team



**MINISTRY OF BUSINESS,
INNOVATION & EMPLOYMENT**
HIKINA WHAKATUTUKI

“Evidently committed to help us achieve great outcomes
Red Bull Australia”

“If I could rate higher than a 10, I would! We wouldn't have been able to be this successful alone. Big ups to Kapish!
NDIS”

“Professionalism and on the job problem solving
foodstuffs NORTH ISLAND”

Kapish

a Citadel Edge company

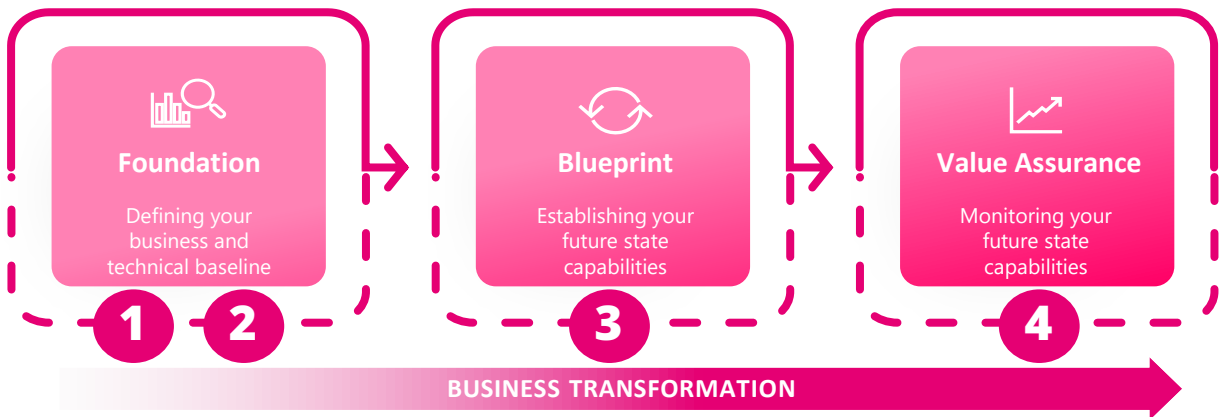
Move your business forward
Let's turn complexity into clarity and strategy into results.

Call 1300 KAPISH | info@kapish.com.au | [kapish.com.au](https://www.kapish.com.au)



Business Transformation Management

The Business Transformation service for SAP S/4HANA / RISE customers zeroes in on establishing strong foundations for your business transformation with LeanIX and Signavio.



What's Included

Activity

Outcome

Financial Transparency

1

Digital landscape and business processes are rapidly mapped and visualised using LeanIX and Signavio

A clear, data-driven baseline for decision-making and planning

2

Foundational data is loaded into LeanIX and key processes are documented with Signavio, ensuring comprehensive visibility

Collaborative dashboards and reporting accessible showing real-time data for transparency

3

Configuring the Target State and defining the transformation roadmap using LeanIX. Model target state business processes.

Strategic intent is translated into actionable business and capability models, linked to the future-state digital landscape and tracked through key initiatives

4

Using LeanIX, monitor the implementation of future-state capabilities, track changes to the digital landscape. Using process intelligence, monitor process compliance and efficiencies, identifying areas that require focus and attention.

LeanIX dashboards and Signavio process intelligence allow you to assess capability uplift opportunities, identify architectural drift and monitor ongoing performance through digital and business health monitoring

Kapish enable real-time monitoring of costs, benefits, and ROI across capabilities and services

Using Apptio we baseline current IT and business service costs related to your current SAP footprint and allocate them to business capabilities.

During this phase, Apptio is used to validate whether the transformation is delivering the expected value, by comparing planned versus actual spend and linking financial data to business outcomes.

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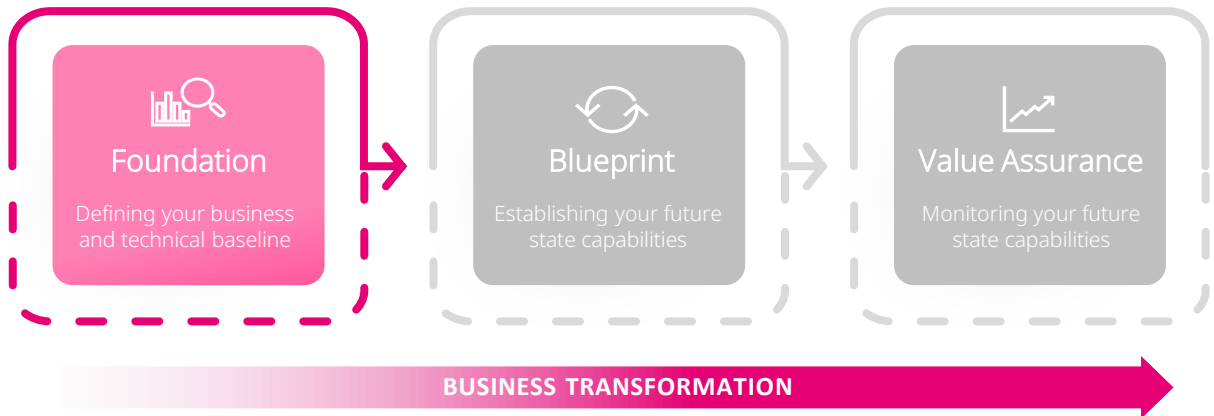
Talk to us today to find out how our suite of products & services can help you get the most out of SAP S/4HANA implementation

Call 1300 KAPISH | info@kapish.com.au | kapish.com.au



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The **Business Transformation service for SAP S/4HANA / RISE customers** establishes strong foundations and guides your complete S/4HANA transformation journey with LeanIX and Signavio.



What's Included



This targeted approach ensures you have the right data, structures, and buy-in for a successful and efficient transformation journey from the very start, establishing process architecture for your structural foundation and process intelligence for baseline performance and continuous monitoring and control.

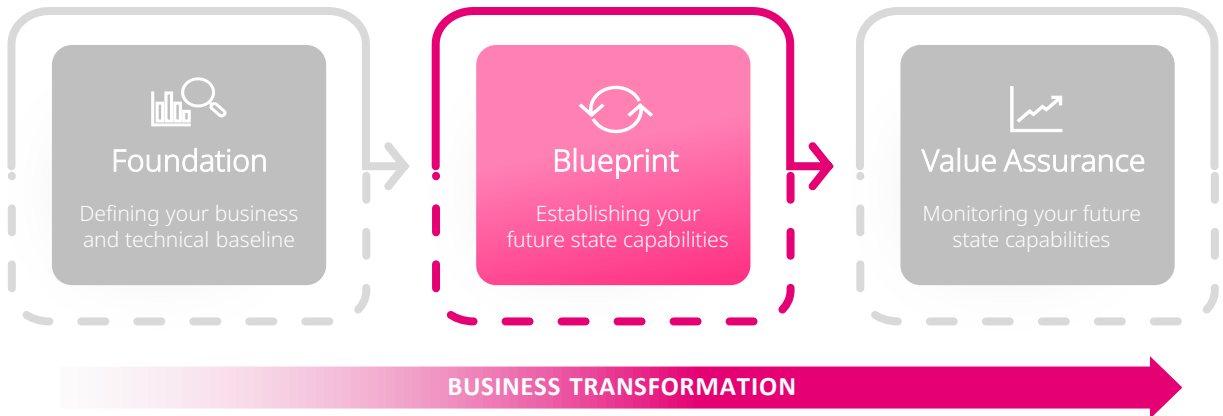
Financial Transparency

Using Apptio we will baseline current IT and business service costs related to your current SAP footprint and allocate them to business capabilities. This financial baseline becomes a key input into transformation governance, helping stakeholders understand the cost drivers behind existing operations and where investment is most needed.



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What's Included

3

Configuring the Target State and defining the transformation roadmap using LeanIX. Develop target state business processes* and capability models



Strategic intent is translated into actionable business and capability models, linked to the future-state digital landscape and tracked through key initiatives

The configuration includes defining target capabilities, value streams, organisational units and business domains, ensuring that the transformation is not only technically feasible but also strategically aligned and business-driven. This will also allow for gap analysis of the planned initiatives.

Once the models are tailored to the organisation's context, these processes are integrated into LeanIX, where they are mapped to business capabilities and transformation initiatives, enabling a cohesive and traceable view of the future state across architecture and delivery planning.

*To accelerate the design of the Target State, we will use SAP best-practice process models and industry reference content, which helps the teams quickly establish future-state business processes aligned to SAP S/4HANA.

Financial Transparency

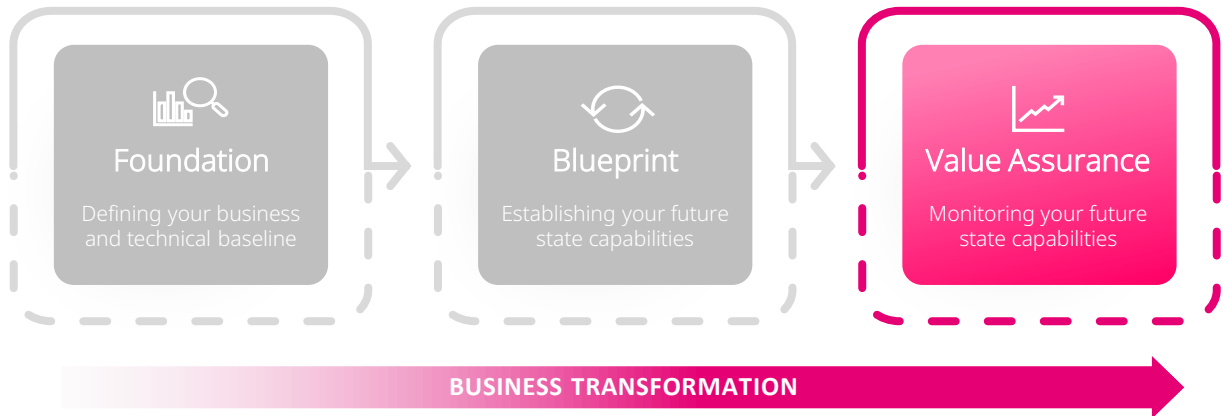
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We will **support continuous validation of business process changes** against the target models defined during blueprinting. In this phase, Signavio is used to compare actual process execution with the designed future-state processes, enabling process conformance checks and performance analysis. This helps ensure that business operations are evolving as planned and that process improvements are translating into measurable outcomes. Signavio's collaboration features also allow for stakeholder feedback and iterative refinement, reinforcing a culture of continuous improvement

Financial Transparency

Kapish will enable real-time monitoring of costs, benefits, and ROI across capabilities and services. During this phase, Apptio is used to validate whether the transformation is delivering the expected value, by comparing planned versus actual spend and linking financial data to business outcomes. This ensures that investments are justified, benefits are realised, and any deviations are flagged early for corrective action, supporting transparent and accountable transformation governance.