

Kapish

Our Managed Services

Kapish

Business Transformation Management (BTM)

Your Partners in Business Transformation



Kapish is a trusted transformation partner to 80+ organisations across Australia and New Zealand, bringing industry-leading expertise in Enterprise Architecture and Business Process Management to deliver complex change at scale.

Our Managed Services

- EA Secretariat as a Service
- Enterprise Architecture as a Service
- Business Architecture as a Service
- Business Process Management as a Service

Our BTM Advisory Services

- Business Capability Model Definition & Maturity Assessment
- Business Architecture Value Stream Mapping
- Architecture Practice Maturity Assessment
- Business Process Management (BPM) Maturity Assessment
- BPM Training
- Application Portfolio Management (incl. rationalisation)
- EA Technology Roadmap Development
- Service Design Blueprint Development
- Operating Model Design (IT or enterprise-wide)
- M&A, Divestment and Machinery of Government Changes Advisory
- Digital Transformation Advisory
- Capability Led Portfolio Planning and Investment Decision Advisory
- IT Workforce Planning Advisory
- AI Governance Advisory

Our Tooling Partners

- Enterprise Architecture
- Business Process Management
- IT Finance Management
- Technology Business Management

Why Kapish?

- ✓ **Tailored to You**
Our methodology adapts to your maturity, systems, and timelines. No one-size-fits-all, just the right approach for where you are and where you need to go.
- ✓ **Sharper Insights, Better Decisions**
Tool-enhanced insights that surface what matters most, giving you clarity on risks, opportunities, and strategic priorities.
- ✓ **Accelerated, Meaningful Outcomes**
Faster time-to-value, with clear prioritisation and actionable insights that drive tangible business impact.
- ✓ **Cross-Industry Knowledge**
Experience across industries, bringing cross-sector learnings, patterns, and accelerators to every engagement.
- ✓ **Unmatched Expertise, Proven Results**
80+ successful Business Transformation customers. We've done this many times before, across organisations of all sizes and complexity.
Deep Enterprise Architecture, Business Architecture, and Business Process Management experience, enabling end-to-end guidance from strategy through execution
Certified consultants, ensuring deep product knowledge and best-practice execution.

Scan the QR code to
contact Kapish today.



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EA Secretariat as a Service

Your Always On Architecture Governance Partner



Kapish provides a practical and flexible end-to-end managed service that strengthens architecture governance regardless of whether your organisation operates in a project or product team structure. This ensures consistent decision making, smoother governance flow, and reduced overhead for teams, allowing you to focus on delivery while we manage the architectural rigor behind it.

What's included?

- ✓ We establish, facilitate and administer architecture governance forums such as Architecture Review Boards
- ✓ We manage your full lifecycle of governance submissions and actions
- ✓ We maintain high-quality EA repository standards through Health reporting
- ✓ We coordinate stakeholder communications related to architecture governance
- ✓ We define consistent governance submissions packs and recording of outputs
- ✓ We establish or formalise roles, responsibilities and governance processes

Service Benefits

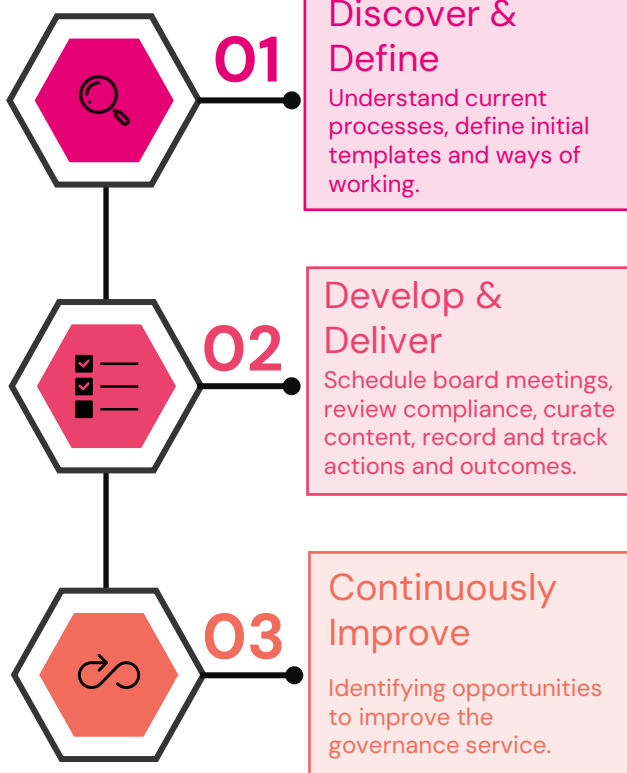
- **Clear, defensible decision making**
- **Strategic alignment**
- **Optimised use of specialist resources**
- **Consistency and standardisation**
- **Efficiency and speed**
- **Stronger governance and assurance**

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Our Approach



Investment Options

- Annual subscription
- Agreed monthly resource commitment
- Scalable to your organisation
- Adaptable for your organisation's EA tooling investment
- Designed for evolving needs

Kapish

Enterprise Architecture as a Service (EAaaS)

On-Demand Enterprise
Architecture Capability



Enterprise Architecture as a Service (EAaaS) provides ongoing access to experienced enterprise architecture capability without the need to build or scale a permanent internal team. Kapish supplements your existing workforce with skilled architects who work alongside your teams to keep architecture current, relevant, and embedded in day-to-day decision-making.

EAaaS goes beyond advisory support. It delivers continuous architecture outcomes. The service is tailored to your maturity and way of working, scaling up or down as demand changes.

What's included?

- ✓ **Architecture capability augmentation**
Embedded architects who extend your internal team, providing additional capacity and specialist skills where needed, without permanent headcount commitments.
- ✓ **Current-state and future-state architecture maintenance**
Ongoing management of enterprise, domain, and solution architecture artefacts to ensure the architecture repository remains accurate, trusted, and decision-ready.
- ✓ **Strategy and roadmap support**
Translation of business and technology strategy into clear architecture roadmaps, sequencing initiatives while managing dependencies, risk, and technical debt.
- ✓ **Stakeholder engagement and enablement**
Facilitation, coaching, and knowledge transfer to uplift internal capability and embed architecture into existing planning and delivery processes.
- ✓ **Continuous improvement and maturity uplift**
Regular reviews and recommendations to evolve architecture practices, tooling usage, and ways of working in line with organisational maturity and priorities.

Service Benefits

- Supplements your team with experienced architects to maintain continuous visibility and decision support
- Scales architecture capacity to meet demand without growing permanent headcount
- Embeds governance and standards directly into delivery workflows
- Keeps architecture current without slowing teams down

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Business Architecture as a Service

On-Demand Business
Architecture Capability



Business Architecture as a Service (Biz ArchaaS) provides ongoing access to specialist business architecture capability, augmenting your existing workforce where internal capacity, maturity, or continuity is constrained. Kapish embeds experienced business architects alongside your teams to maintain a clear, shared view of how the business creates value and how change initiatives align to strategy. The service adapts to your operating model and maturity and scales as transformation demand changes.

What's included?

- ✓ **Business architecture capability augmentation**

Dedicated business architects embedded within your organisation, providing additional capacity and specialist skills without permanent headcount.

- ✓ **Strategy, capability, and value stream alignment**

Ongoing maintenance of business capability models, value streams, and strategic linkages to ensure clarity on outcomes and impacts.

- ✓ **Change and investment decision support**

Translation of strategic objectives into prioritised initiatives, ensuring investments are based on business value and impact.

- ✓ **Cross-functional alignment**

Acting as a conduit between business, technology, and delivery teams to maintain a shared, outcome-focused understanding.

- ✓ **Continuous improvement and maturity uplift**

Regular reviews and recommendations to evolve business architecture practices as organisational needs change.

Service Benefits

- Augments business architecture capability where internal capacity or maturity is constrained
- Provides specialist skills to maintain clear links between strategy, capabilities, and initiatives
- Creates a shared, outcome-focused view across business and technology teams
- Supports better prioritisation without relying on scarce internal expertise

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