

CASE STUDY

Endeavour Energy Simplifies Success with SAP LeanIX



Customer

Navigating the growing complexity of Enterprise Architecture (EA) can be challenging for any organisation. Endeavour Energy, a leading Australian energy distributor, encountered this very issue. To streamline their EA portfolio, enhance collaboration, and gain a clear understanding of their IT infrastructure, they turned to Kapish and SAP LeanIX. This case study delves into how Kapish helped Endeavour Energy using SAP LeanIX to achieve these goals, leading to a more efficient and effective EA practice.

Endeavour Energy is responsible for building, maintaining and operating an electricity network that connects 2.7 million people to traditional and renewable energy sources in homes and businesses across Sydney's Greater West, the Blue Mountains, Southern Highlands, the Illawarra and the South Coast. Endeavour Energy is at the forefront of the industry in integrating traditional and renewable energy sources.



"I can now just jump in and find what I need, it's so easy to direct others too. It's very searchable, which is great."

Rachel Crosland
Contact Energy

Product/Service

Endeavour Energy partnered with Kapish to ensure successful implementation and ongoing support of SAP LeanIX.

They sought a solution that was user-friendly, required minimal maintenance, and could support collaborative efforts across the organisation. After evaluating several tools, they chose Kapish to implement SAP LeanIX due to its:

- **Ease of Use:** SAP LeanIX provided a platform that was straightforward and easy to navigate, reducing the learning curve for users.
- **Data Centralisation:** SAP LeanIX offered a central repository for all architectural work, consolidating data from various sources.
- **Enhanced Reporting:** The tool facilitated comprehensive reporting capabilities, which were crucial for compliance and risk management.

Outcome

The outcome for Endeavour Energy implementing SAP LeanIX meant they successfully addressed the challenges of complexity and siloed information. The platform has streamlined their EA processes, improved collaboration, and provided a clear view of their IT landscape.

Objective

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“It’s a really easy-to-use solution with so many out-of-the-box features. We didn’t need to build or model everything ourselves. It just works.”

Martin Bigwood

Contact Energy

Challenge – Managing Complexity

Before adopting SAP LeanIX, Endeavour Energy’s EA portfolio was scattered across various disconnected tools and spreadsheets. This fragmented approach led to several issues:

- **Inaccurate and outdated information:** Manual data entry and lack of centralised storage caused inconsistencies and errors.
 - **Limited visibility:** Stakeholders found it difficult to get a comprehensive view of the IT landscape, hindering informed decision-making.
- Inefficient collaboration:** Disconnected tools hampered communication and collaboration between business and IT teams.

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“SAP LeanIX has been a game changer for our EA practice.... The platform’s intuitive interface and comprehensive features have allowed us to streamline our processes and gain a single source of truth for our architecture.”

Jaco Botha (Architecture Manager)

Endeavour Energy

Solution

Recognising the need for a cohesive solution, Endeavour Energy chose SAP LeanIX. This platform provided a centralised and robust system to manage their entire EA portfolio.

As a SaaS application coupled with Kapish’s Jumpstart onboarding service, Endeavour Energy were able to realise value in a short time. Kapish supported the initial load of architectural information and ongoing enablement of the team.

The democratisation of EA was also important to Endeavour Energy, allowing subject matter experts to contribute in a simple way, as well as the mechanisms for decision makers to be able to consume reports to generate insights.

Results

A More Efficient Endeavour Energy!

Implementing SAP LeanIX has helped Endeavour Energy overcome the challenges of complexity and fragmented information. The platform has streamlined their EA processes, enhanced collaboration, and provided a clear view of their IT landscape.

Benefits

- **Reduced Complexity:** SAP LeanIX’s centralised repository eliminated data silos, ensuring consistency across the entire EA portfolio.
- **Enhanced Visibility:** Interactive dashboards and reports provide a clear view of the architecture, helping to identify trends and make data-driven decisions.
- **Improved Collaboration:** SAP LeanIX promotes collaboration by serving as a central platform for communication and knowledge sharing between business and IT team.

Conclusion

Endeavour Energy's journey with Kapish and SAP LeanIX demonstrates how effective enterprise architecture management can transform a company. By leveraging SAP LeanIX's capabilities and Kapish's support, Endeavour Energy successfully navigated the complexities of their digital transformation, resulting in enhanced data accessibility, improved collaboration, and better compliance and risk management. This case study highlights the importance of choosing the right partner and tools to drive significant value and achieve strategic objectives in a rapidly evolving industry.



"As people told me their stories using LeanIX, others became interested. Now I have people coming to me asking for access."

Rachel Crosland

Contact Energy

Interested in Streamlining Your EA Portfolio?

If you want to tackle complexity of the information in your EA practice, SAP LeanIX is your solution. Contact Kapish today to learn more about how SAP LeanIX can help your organisation reach its EA goals.