



Kapish, together with Infor, have created these frequently asked questions about the new Kapish Pathway Integrator – GENCON Driver. We hope these will help Organisations better understand what the new product is and assist Organisations looking to upgrade.

1. **Why has Infor decided to move away from the legacy TRIMCO integration between Pathway and Content Manager?**

Infor are looking to move away from legacy technology to take advantage of new technologies. There are a number of ECM's that integrate with Infor Pathway, all of these are developed by external partners with the exception of the current TRIMCO integration. This was the only integration maintained by Infor on the legacy COM technology. Infor wanted to simplify support and to have an expert in EDRMS manage the integration, so they reached out to Kapish to write the new integration to work with their new GENCON model.

2. **Our organisation currently has the TRIMCO integration, does this mean when we upgrade Pathway we will no longer have an integration?**

At present any upgrades to the Pathway thick or smart clients will continue to be supported by the current TRIMCO integration. The new Pathway UX client once released will no longer support the TRIMCO integration. The new Kapish Pathway Integrator GENCON Driver is compatible with all existing Pathway versions for the Pathway thick, smart and UX clients.

3. **What are the benefits of moving to the new Kapish Pathway Integrator GENCON Driver?**

Quite simply, more functionality and more flexibility. The new Kapish Pathway Integrator GENCON Driver provides the ability to create Containers for all modules, including by classes and types. There is the ability to have on demand updates and bulk updates (of metadata and associated titling) on all business object types. In addition, there is increased metadata mapping options, improved name and address mappings to CM locations (and support for both 'opt in' and 'all in' integration modes), and linking records of all user-defined registers and references. With GENCON technology Kapish has a wider scope to continue to improve the integration.

4. **Are there now two Pathway Integrator products?**

To simplify the integrations we have rebranded under the Kapish Pathway Integrator to include two modules; **Content Manager (CM) Connector** (*formally Kapish Pathway Integrator*) and the new **GENCON Driver**. The Kapish Pathway CM Connector provides an integration from Content Manager back to Pathway, it enables you to link to the Pathway NAR Name and Address Register, Navigate from Content Manager to Pathway to view the corresponding reference, along with many other features. The new GENCON Driver facilitates outbound integration from Pathway into Content Manager.

5. **Is there a change required to the Kapish Pathway Content Manager Connector?**

Yes. Some minor changes have been made to the Kapish Pathway CM Connector Module which will require a new build if organisations are looking to move to GENCON. This build is available for all clients whose annual maintenance is up to date as part of our annual maintenance agreement.

6. Does the new GENCON model impact products developed using the COM API??

Yes, however Infor will provide an installable client-side agent that will enable all existing inbound COM calls to Pathway (including the Kapish Pathway Integrator CM Connector) to continue to work. This will invoke the UX client rather than the thick or smart clients. The existing Kapish Pathway Integrator (now the CM Connector) is currently supported on Windows devices only. This constraint will remain after UX deployment.

7. Can we purchase both sides of the integration separately?

Yes, while these modules are now under one umbrella they can be purchased separately. The modules also work independently of one another, when both modules are implemented they create a bi-directional integration between the two systems.

8. How does the licensing model work?

The new Kapish Pathway Integrator GENCON Driver module is licensed based on the current TRIMCO model of Rateable Assessments Categories. The Kapish Pathway Integrator CM Connector module is based on the number of Content Manager Licence seats. Separate license keys are issued for each module.

9. What versions of Pathway is the new Kapish Pathway Integrator GENCON Driver compatible with?

The new Kapish Pathway Integrator GENCON Driver is compatible with Pathway version 3.06 onwards and is compatible with Content Manager 9.0 upwards.

10. What Pathway Client does the new integration support?

The new Kapish Pathway Integrator GENCON Driver will support the thick and smart clients as well as the new Pathway UX client. The current TRIMCO integration is not supported by the new Pathway UX Client.

11. Where is the GENCON Driver Installed?

The Kapish Pathway GENCON Driver (and its companion config file) is located in the “\msc” directory of each Pathway install. The GENCON Driver is loaded by the Pathway Application Server which runs as a service.

12. What is involved in moving from TRIMCO to the GENCON Driver?

At the moment to move from TRIMCO to the GENCON Driver would require Infor Professional Services. As part of the migration, scripts are being developed to assist in the auto generation of UDF Fields subject to your organisation implementations the scripts are designed to do two things:

- a. Convert the existing TRIMCO-specific “CIF1” name roles in Pathway NAR to name roles of the equivalent “CIF2” name role type (for GENCON), and
- b. If “all-in” mode is implemented for names-to-location integration (that is, all Pathway names would have matching locations in CM – rather than the “opt in” mode in which only selected Pathway names have matching locations in CM) then the scripts will bulk create any missing CIF2 name roles in Pathway (and then the integration itself can bulk generate the locations for those new CIF2 name roles).

13. If GENCON based integration is more functional and flexible than the existing TRIMCO integration, what will the “standard” migration project deliver?

All initial migrations (from TRIMCO to GENCON) will be conducted on a “like for like” basis. In fact, end users may not even know the migration has occurred or that their day-to-day operations are being performed a different way. There will be a few minor variations (such as a Pathway form displaying search results in response to the “Document Management” option rather than invoking the CM client), but most functions will operate in an identical (though faster) manner.

14. Does migrating from TRIMCO to GENCON give us anything else?

Yes, the conversion of the Pathway-CM integration from TRIMCO to GENCON will also mean your organisation can access the Pathway Data Publisher which takes the metadata from an existing application and publish that information into other systems (e.g. GIS). Contact Kapish to find out how we can help via sales@kapish.com.au.

15. How do I find out more about the Kapish Pathway Integrator GENCON Driver?

You can find out more about the Kapish Pathway Integrator GENCON Driver by heading to our website kapish.com.au or by dropping us a line at sales@kapish.com.au.